USSC agents are the benchmark in retail patrol. Because they’re not just protecting your property, they’re protecting your brand.

Well-trained, alert and proactive, USSC agents are in a class by themselves.

USSC agents consistently rank among the best in the industry. Professional, on point and vigilant — plus well-dressed, groomed and on time — our agents are not only screened for the best fit for you and your organization, each is also trained beyond typical security curricula. Expertise includes CPR, AED (defibrillator), behavioral recognition, verbal de-escalation skill sets (verbal judo to defuse problems before they become emergencies) and, of course, exceptional customer relations.
Quality assurance is monitored by an experienced USSC Supervisor. Your assigned supervisor will be your point of contact and report to you on all aspects of USSC’s retail patrol responsibilities.

USSC retail patrol agents are trained to:

- Patrol on foot or in vehicles, and monitor CCTV.
- Interact with guests in a friendly, courteous and professional manner.
- Help detain shoplifters and prevent theft.
- Prevent disruptive behavior by unruly guests.
- Remove panhandlers and vagrants who might bother shoppers.

For more information, please go to usscinc.com